



## U·S AIRWAYS

January 21, 2009

Michael Jaffee  
Elite Limo Plus, Inc.  
P.O. Box 1191  
32-72 Gale Avenue  
Long Island City, NY 11101

Dear Mr. Jaffee,

On behalf of the entire US Airways family at LaGuardia, I would like to extend our sincerest gratitude and appreciation to Juan and Ray for their response and actions in the wake of the incident of US Airways Flight 1549 on January 15, 2009. As in any crisis, there are so many things to accomplish and so much to do in a short period of time that it can seem overwhelming. Their assistance and support were nothing short of amazing and we are so grateful to have such a wonderful group of dedicated colleagues who stood by our side during the crisis. You can be assured that we will always be there for you as well and we are all better for the strong bond between us in times like these.

Again, thank you for everything your team did for our team and know we are forever grateful.

Sincerely,

A handwritten signature in cursive script that reads "Loretta Bove". The signature is written in black ink and is positioned above the typed name and title.

Loretta Bove  
Station Director  
US Airways  
LaGuardia Airport  
Flushing, NY 11371